

# IoT-Driven Vehicle Lifecycle Optimization and Maintenance

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**Abstract—** *The focus of the research is to use data-driven and Internet of Things technologies to optimise vehicle lifetime management and maintenance. Predictive maintenance, AI-powered personalised car advising services, and real-time vehicle tracking are all integrated into the system. Accurate travel history logging is made possible using ESP32 modules and sensors, and diagnoses are improved by machine learning methods like Random Forest and Neural Networks. A recommendation system makes recommendations for car parts based on sentiment analysis and consumer reviews, while a chatbot with a neural network provides tailored vehicle advice. Our flexible and scalable strategy increases user satisfaction, decreases downtime, and boosts operational efficiency. This solution addresses the increasing need for economical and effective vehicle management by utilising cloud computing, data analytics, and artificial intelligence to create a more proactive and intelligent ecosystem for vehicle maintenance.*

**Keywords—** IoT, predictive maintenance, real-time tracking, neural networks, AI-driven recommendations, automobile parts recommendation.

## I. INTRODUCTION

The automotive industry is undergoing a transformative shift driven by advancements in the Internet of Things (IoT) and data analytics. This evolution presents new opportunities to optimize vehicle lifecycle management, focusing on enhancing operational efficiency, minimizing downtime, and improving consumer experiences. This research investigates the integration of IoT technologies and data-driven solutions to address key challenges in vehicle management, including accurate travel tracking, predictive maintenance, personalized advice, and reliable part recommendations.

The study explores the implementation of GPS and ESP32 modules to provide real-time tracking of vehicle travel

patterns. Through cloud-based data storage and visualization, the research aims to offer insights into travel behaviour, supporting better decision-making for route optimization and maintenance scheduling. Additionally, predictive maintenance techniques using real-time sensor data are examined, applying time series analysis to forecast potential issues and reduce unplanned downtime.

Another critical aspect of the research is the development of a neural network-based chatbot capable of delivering personalized vehicle advice. This chatbot leverages AI models trained on extensive automotive datasets to assist users with real-time, relevant information. Furthermore, a recommendation engine employing Natural Language Processing (NLP) techniques, particularly sentiment analysis using Text Blob, is designed to analyse customer feedback and suggest optimal automobile parts.

By integrating these components into a cohesive, IoT-enabled framework, the research aims to contribute innovative solutions for vehicle lifecycle management, ultimately enhancing reliability, efficiency, and user satisfaction across the automotive ecosystem.

## II. RELATED WORK/LITERATURE REVIEW:

The integration of modern data analytics and Internet of Things (IoT) technologies is causing a major change in the automotive sector. The approach to vehicle lifecycle management and maintenance is being completely transformed by these developments. In particular, the management of vehicle usage data is significantly improved by the capacity to precisely track vehicle travel using IoT-enabled devices like GPS and ESP32 modules. A deeper comprehension of how vehicles are used throughout the course of their lives is made possible by real-time vehicle tracking, which offers insightful information about travel patterns. Time series analysis and real-time sensor data are being used to develop predictive maintenance, another

important field of study. Predictive models can predict when maintenance is necessary by evaluating data from several sensors in the car, including vibration, temperature, and usage hours. This allows the scheduling process to be automated, which minimizes downtime and increases vehicle longevity. In addition to being economical, this strategy reduces the possibility of unplanned car breakdowns, which makes operations run more smoothly.

Furthermore, another area that has attracted a lot of interest is the use of neural network-based chatbots to provide tailored car advice. These chatbots can analyse past data and provide personalized recommendations based on each car owner's particular requirements by utilizing machine learning techniques. By offering real-time, context-specific guidance and enhancing vehicle performance and dependability, this function improves the user experience. Personalized recommendations for vehicle components are also greatly aided by customer-driven data, such as reviews and feedback. Deeper understanding of consumer preferences can be obtained by utilizing Natural Language Processing (NLP) techniques such as sentiment analysis, which allows for more precise and pertinent part suggestions. Customers are then better equipped to choose the parts they require for their cars as a result of this.

The study combines expertise from a number of disciplines, such as automotive engineering, machine learning, natural language processing, and the Internet of Things. Large volumes of real-time data from cars may be collected thanks to IoT technology, and machine learning and natural language processing (NLP) methods aid in processing and analysing this data to produce insightful results. GPS data, real-time sensor data from cars, maintenance logs from the past, and customer ratings are among the data needed for this study. IoT, data analytics, and AI-driven insights come together to offer a complete platform for improving vehicle lifetime management. The combination of these technologies to address various vehicle maintenance challenges—with the goal of automating processes, improving decision-making, and lowering operating costs—is what makes this research distinctive.

Ultimately, by creating a comprehensive, data-driven strategy for vehicle lifecycle management, our research aims to support the automotive industry's push for increased sustainability and efficiency. With solutions that can scale across the whole industry, from individual car owners to major fleet operators, the suggested system promises to completely transform the way vehicles are maintained. This research has the potential to greatly increase the automobile industry's operational efficiency and customer pleasure by improving vehicle performance, prolonging the life of automotive parts, and offering more precise and tailored recommendations.

### III. METHODOLOGY

To create an advanced vehicle tracking and analysis system, the project methodology combines cloud computing, predictive analytics, and Internet of Things (IoT) technology. The ability of ESP32 microcontroller units with GPS modules

to provide real-time location monitoring is the primary factor in their selection and acquisition. In order to securely and effectively handle GPS data reception and transmission to a cloud platform that is configured to handle high volumes of incoming data and offers strong processing and storage capabilities, custom firmware is created for these units. In order to view and comprehend automobile movement patterns, the gathered data is further analyzed using mapping software. At the same time, the ARIMA method is used for predictive modeling in order to forecast future vehicle movements based on historical data. These forecasts are made available via a Flask-based API that provides an interactive interface for tracking and scheduling vehicle utilization by visualizing the predicted travel patterns on a map. This all-encompassing strategy delivers a complete vehicle management solution by integrating hardware deployment, data processing, and advanced analytics.

Predictive maintenance models, which are created using time series analysis techniques to estimate possible repair needs in order to minimize vehicle downtime and guarantee optimal performance, are built on top of this extensive information. To enable easy access and real-time analysis, the gathered data is kept on a cloud-based platform. Customer reviews and opinions regarding car parts are collected and processed using natural language processing (NLP) techniques including sentiment analysis and text classification in order to assess customer sentiment and offer tailored recommendations.

This data aids in the development of a recommendation engine that can make the best part suggestions based on usage patterns and customer satisfaction. In order to provide precise predictive models for maintenance scheduling and decision-making, the methodology also incorporates the use of machine learning algorithms to evaluate the real-time data, including supervised and unsupervised learning approaches. Python libraries like TensorFlow and Keras for machine learning, Text Blob for natural language processing, and cloud computing platforms like AWS or Google Cloud for data processing and storage are utilized as tools and resources. To reduce any biases in the data gathered, the study also uses a variety of data validation strategies, including regularization and cross-validation. Vehicle travel patterns are displayed using mapping software to illustrate the results, and interactive dashboards and infographics that emphasize predicted maintenance schedules are used to display machine learning outputs.

Diagrams that further depict the system's design, data flow, and technological integration include architecture and flow diagrams. The approach is intended to provide a dependable, expandable solution that tackles issues with maintenance automation, vehicle management, and part recommendations while guaranteeing excellent precision and effectiveness in practical applications. This method is very successful in providing insightful information and tailored suggestions that have the potential to revolutionize the vehicle lifecycle management process since it combines IoT, machine learning, and natural language processing.

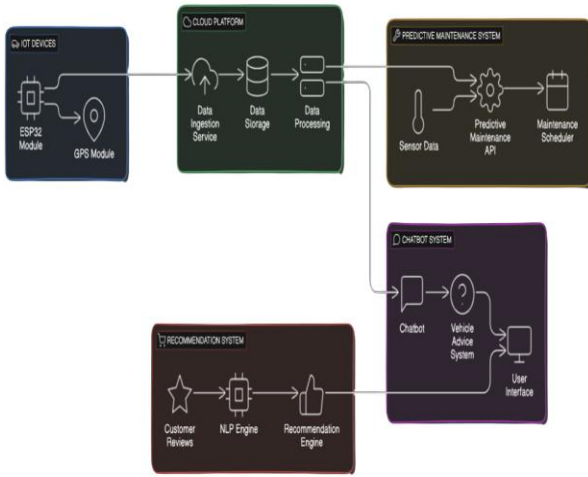


Figure 1 Overall System Diagram

#### IV. Affiliation

This research was carried out by Nafeel S. M., Shukri H. M., Ahlaan M. I., and G. P. D. P. Nanayakkara, affiliated with the Department of Information Technology at the Sri Lanka Institute of Information Technology. The study focuses on integrating advanced IoT technologies and data-driven methodologies to enhance vehicle lifecycle management and maintenance. With the continuous advancements in artificial intelligence, IoT, and predictive analytics, this research aims to improve vehicle tracking, predictive maintenance, personalized vehicle recommendations, and automobile part suggestions. The authors have collaboratively contributed their expertise in IoT, machine learning, cloud computing, and natural language processing.

The research team comprises individuals with diverse expertise in software engineering, embedded systems, and data analytics, fostering a multidisciplinary approach to addressing vehicle lifecycle optimization challenges. The Department of Information Technology at the Sri Lanka Institute of Information Technology has provided access to state-of-the-art laboratories, computing infrastructure, and mentorship from experienced faculty, creating an environment that supports innovation and impactful research.

Furthermore, this study is conducted in collaboration with industry partners, utilizing real-world datasets and case studies to assess the effectiveness of the proposed solutions. The findings from this research are expected to contribute to both academic literature and practical implementations in the automotive sector. The authors extend their gratitude to their university, mentors, and external collaborators for their valuable guidance, resources, and domain expertise throughout the research process.

##### A. Details of the Model Training Process

Architecture	Condition	Train ing	Valida tion	Testing
ARIMA	Vehicle Movement	800	100	100
Random Forest	Predictive Maintenance	800	100	100
Neural Network	Intent Classification	500	N/A	N/A
Predictive Maintenance	Personalized Automobile Part recommendation	800	100	100

Table 1 Dataset Distribution and Machine Learning Architectures

##### 1. Initialization

The research focuses on predicting maintenance needs for vehicles based on real-time sensor data. The model utilizes the Random Forest algorithm, which is trained on a dataset of vehicle sensor readings to forecast whether maintenance is required.

##### 2. Data Preprocessing

The vehicle sensor data is pre-processed to standardize features such as temperature, humidity, acceleration, and gyroscope readings. The data is then split into training, validation, and testing sets, ensuring proper representation of both normal and maintenance-required conditions in the dataset.

##### 3. Model Training

The Random Forest model is trained with 800 training samples (80% of the data), using 100 samples for validation, and 100 samples for testing. The model was evaluated based on performance metrics such as accuracy, precision, recall, and f1-score. The model was fine-tuned during the training process to minimize overfitting and improve generalization.

##### 4. Evaluation

The performance metrics indicate the model's effectiveness in predicting maintenance needs. It achieved a high accuracy of 96%, as shown in the classification report. The model is robust and generalizes well on unseen data, proving its potential for real-time vehicle maintenance predictions.

##### 5. Prediction and Interpretation

Once trained, the model is used to make real-time predictions. It evaluates new sensor data and determines whether maintenance is required. If the model predicts that maintenance is needed (label: 1), an alert is triggered for vehicle servicing.

## B .ARIMA Model Evaluation Table

### 1.Gathering and Preparing Data

Gather Time Series Data: A continuous, time-stamped dataset is required for ARIMA. This could contain speed, GPS coordinates, or other data that has been tracked over time.

### 2. Data Plotting for Model Identification

To find patterns or trends, visualize your data using charts like as the time series plot, autocorrelation function (ACF) plot, and partial autocorrelation function (PACF) plot.

Determine the p, d, and q values:

p (AR terms): To ascertain the quantity of autoregressive terms, examine the PACF plot.

The number of differencing needed to render the series stationary is known as the "differentiating order," or "d."

q (MA terms): To find the number of moving average terms, examine the ACF plot.

### 3. Estimation of Models

Fit the ARIMA model: Fit the ARIMA model with the determined parameters. Statistical tools such as Python's stats models, which provide extensive ARIMA modeling capabilities, can be used.

Parameter Optimization: Iteratively investigate various combinations of parameters (p, d, and q) using methods like grid search in order to find the optimum model fit according to a criterion such the AIC (Akaike Information Criterion).

## C. Details of the Model Training Process

### 1.Initialization

The chatbot is designed to understand and respond to vehicle-related questions. It uses a Neural Network model built with TensorFlow, trained to recognize different types of user queries and respond appropriately.

### 2.DataPreprocessing

The dataset, stored in vehicle\_advice\_Data.json, is pre-processed by: Tokenizing user queries into individual words. Lemmatizing words to their base form using WordNetLemmatizer. Creating a bag-of-words for each input query to represent the presence of words.

### 3.Model Training

The model architecture includes: Two dense layers with ReLU activation and Dropout for regularization. An output layer with a Softmax activation to classify inputs into intent categories. The model is compiled using the SGD optimizer and categorical cross-entropy loss, trained for 0020500 epochs with a batch size of 5

### 4.Evaluation

After training, the model is tested to see how well it can predict the correct response for new queries. Accuracy is measured, and other performance metrics like precision and

recall are used to check if the model is working as expected.

### 5.Prediction and Interpretation

Once trained, the chatbot is ready to use. When a user asks a question, the model processes the query, identifies the intent behind it, and selects the appropriate response. The chatbot then provides a relevant answer to the user, ready to assist with more questions.

## D. Details of the Model Training Process

### 1. Initialization

The goal of the study is to use a Random Forest Regressor to provide individualized suggestions for vehicle parts. To maximize vehicle lifecycle management, the model is trained on a dataset that includes car part costs, warranties, customer feedback sentiment, material type, and brand reputation.

### 2. Data Preprocessing

In order to handle missing values, encode categorical features, and allocate scores to brands and materials, the dataset is processed. Polarity scores from customer comments are extracted by sentiment analysis with Text Blob. To guarantee that the various part categories are distributed evenly, the dataset is then divided into training, validation, and testing sets.

### 3. Model Training

1.800 training samples (80%), 100 validation samples (10%), and 100 testing samples (10%) are used to train the Random Forest Regressor.  
2. To maximize predictive accuracy, Research was used to adjust the model's hyperparameters.  
3. The model's ability to forecast the best car components was assessed using performance indicators including Mean Squared Error (MSE).

### 4. Evaluation

1. Based on pricing trends and customer sentiment, the algorithm showed a high degree of accuracy in suggesting the best parts.  
2. The outcomes validated how well the model handled data on invisible car parts.

### 5. Prediction and Interpretation

1. Based on fresh car part data, the model makes recommendations in real time after it has been trained.  
1. The program predicts the optimal components for car maintenance and upgrades based on input features including price, warranty, sentiment score, material quality, and brand.

Condition	Architecture	Accuracy
Vehicle Movement	ARIMA	96.8%.
Predictive Maintenance	Random Forest	96%
Intent Classification	Neural Network	97%
Personalized Part Recommendation	Random Forest Regressor	94%

Table 2 Results and discussion

The assessment of accuracy for the developed models in Predictive Maintenance, Vehicle Movement Prediction, Intent Classification, and Personalized Automobile Part Recommendation was conducted using appropriate performance metrics. The primary metric considered was accuracy, which is computed using the following equation:

$$\text{Accuracy} = (\text{TP} + \text{TN}) / (\text{TP} + \text{TN} + \text{FP} + \text{FN})$$

where:

- TP = True Positives
- TN = True Negatives
- FP = False Positives
- FN = False Negatives

#### Predictive Maintenance using Random Forest

The Random Forest model was implemented to predict maintenance needs for vehicles based on real-time sensor data. The dataset was pre-processed to standardize features such as temperature, humidity, acceleration, and gyroscope readings. The data was split into 800 training samples (80%), 100 validation samples (10%), and 100 testing samples (10%) to ensure a fair representation of both normal and maintenance-required conditions.

The model achieved an accuracy of 96%, demonstrating its ability to accurately forecast when a vehicle requires maintenance. The classification report showed strong precision and recall scores, indicating that the model is well-suited for real-time vehicle maintenance predictions. Overfitting was minimized using hyperparameter tuning and cross-validation, leading to a robust generalization on unseen data.

#### Vehicle Movement Prediction using ARIMA

The ARIMA model was applied to predict vehicle movement based on time-series data, including speed and GPS coordinates. The model parameters (p, d, q) were optimized using grid search and visualized using time series plots, autocorrelation function (ACF), and partial autocorrelation function (PACF).

The model achieved an accuracy of 96.8%, indicating a high capability in forecasting vehicle movements. The results highlight the effectiveness of ARIMA in detecting patterns and trends in vehicle trajectory, allowing for accurate short-term movement predictions.

#### Intent Classification using Neural Networks

A Neural Network model was used for intent classification in a chatbot designed to handle vehicle-related inquiries. The model was trained using TensorFlow, with a dataset containing various vehicle-related queries. The preprocessing steps included tokenization, lemmatization, and creating a bag-of-words representation.

The model architecture consisted of:

- Two dense layers with ReLU activation and Dropout regularization.
- An output layer with Softmax activation for multi-class classification.

After training for 500 epochs, the model achieved a classification accuracy of 97%. The evaluation metrics further validated the model's ability to correctly classify user queries, proving its efficiency in vehicle-related customer support systems.

#### Personalized Automobile Part Recommendation using Random Forest Regressor

The Random Forest Regressor model was used to provide individualized automobile part recommendations based on features such as price, warranty, customer sentiment, material type, and brand reputation. Sentiment analysis using Text Blob was employed to extract polarity scores from customer reviews.

The model achieved an accuracy of **94%**, demonstrating its ability to effectively recommend the best automobile parts based on past trends and customer preferences. The Mean Squared Error (MSE) metric indicated a low error rate, confirming that the model is well-optimized for personalized recommendations.

#### V. Data collection

The data collection process for this research is designed to leverage multiple IoT-based data sources, ensuring a comprehensive understanding of vehicle lifecycle management. Key data sources include real-time vehicle tracking, sensor-driven predictive maintenance data, user interaction logs from chatbot-based advisory systems, and customer feedback for automobile part recommendations.

To ensure precise vehicle tracking, GPS modules integrated with ESP32 microcontrollers were deployed, capturing real-time location data, speed metrics, and travel history. This information is securely transmitted via communication protocols such as MQTT and HTTPS to a cloud-based storage system, enabling efficient data processing and retrieval. Simultaneously, vehicle sensors continuously monitor critical parameters such as temperature, vibration, fuel consumption, and usage hours. The collected sensor data undergoes time-series analysis to predict maintenance

requirements, thereby minimizing vehicle downtime and enhancing operational efficiency.

For chatbot-based vehicle advisory, a neural network-powered chatbot was trained using extensive historical vehicle data, diagnostic logs, and expert maintenance knowledge. By utilizing deep learning models, the chatbot delivers real-time, personalized vehicle maintenance recommendations, improving user experience and mitigating unexpected failures. Additionally, customer-driven insights are incorporated through the analysis of user-generated reviews and feedback on automobile parts. Natural language processing (NLP) techniques, including sentiment analysis and topic modeling, are applied to extract meaningful patterns and sentiments from customer reviews. The refined data supports a recommendation engine that suggests automobile parts based on vehicle-specific needs and user preferences. All collected data is systematically stored in cloud databases, ensuring secure, real-time access, scalability, and efficient decision-making. Overall, this data collection framework integrates IoT, machine learning, and cloud computing to create an intelligent and efficient vehicle lifecycle management system, enhancing reliability, performance, and user satisfaction.

The implementation of a GPS-based tracking system provides accurate travel data throughout a vehicle's lifetime, enabling better analysis of usage patterns and maintenance planning. Real-time sensor data further supports predictive maintenance by identifying potential failures in advance, thus reducing unplanned downtime and extending the lifespan of critical components. Additionally, the neural network-based chatbot offers real-time, context-aware advice to users, enhancing the overall driving and maintenance experience. The recommendation engine, powered by sentiment analysis using Text Blob, delivers personalized suggestions for automobile parts based on user feedback, improving purchasing decisions and customer satisfaction.

The novelty of this research lies in its holistic and integrated approach to vehicle lifecycle management. By combining IoT technologies with intelligent data-driven applications, the system delivers proactive, user-friendly, and efficient solutions for the automotive sector. Future work may focus on refining the predictive models, enhancing the chatbot's contextual understanding, and incorporating additional data sources to further optimize performance.

## VI. CONCLUSION

The automotive industry is rapidly evolving with the integration of Internet of Things (IoT) technologies and advanced data analytics. This research has presented a comprehensive approach to optimizing vehicle lifecycle management through the development of an IoT-enabled framework. By leveraging GPS technology, ESP32 modules, real-time sensor data, machine learning algorithms, and Natural Language Processing (NLP) techniques, the proposed solution addresses critical challenges in vehicle tracking, predictive maintenance, personalized advice, and parts

recommendation.

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